Bella Palermo Association

Guidelines for BOARD interaction with homeowners

The elected Board of Directors and its management company — hereafter called collectively "BOARD" — are composed of neighbors who have appropriate skills, talents and abilities as well as the desire to make this community a better place to live. BOARD members have jobs, families, lives and interests outside the community and agree to donate a reasonable amount of time to handling the community's business.

The BOARD will treat homeowners with respect and due consideration at all times. Homeowners are expected to treat the BOARD with respect and due consideration at all times. We are all neighbors and expect appropriate civil behavior in our interactions.

The BOARD WILL:

- 1. Obey the law governing homeowners' associations.
- 2. Follow the governing documents (Articles, Bylaws, Covenants) to the best of their ability in performing their duties.

BOARD members MAY NOT:

- 1. Harass, threaten, intimidate, coerce, bully, insult, impugn, assault or verbally abuse any individual member of the Association or the Association as a whole for any reason whatsoever.
- 2. Make unreasonable demands of an individual homeowner, or act in ways that violate the law or the governing documents of the association.

Homeowners MAY:

- 1. Request the assistance of the BOARD for individual or community-wide issues.
- 2. Present their suggestions respectfully to the Board in person, at a public meeting, by phone or by e-mail.

Homeowners MAY NOT:

- 1. Harass, threaten, intimidate, coerce, bully, impugn, assault, insult or verbally abuse any individual member of the BOARD or the BOARD as a whole for any reason whatsoever.
- 2. Make demands of the BOARD to act in ways that violate the law, these guidelines or the governing documents of the association.

Any homeowner or BOARD member who does not follow these guidelines will be reminded of the guidelines and advised to communicate in appropriate ways. If a homeowner or BOARD member cannot communicate appropriately and respectfully, they may be asked to leave a meeting or be prohibited from further communication with the homeowner or BOARD until they can communicate respectfully.

Adopted by the Bella Palermo Board of Directors on October 10, 2024.

These Guidelines will continue in effect for future BOARDs until replaced or amended.